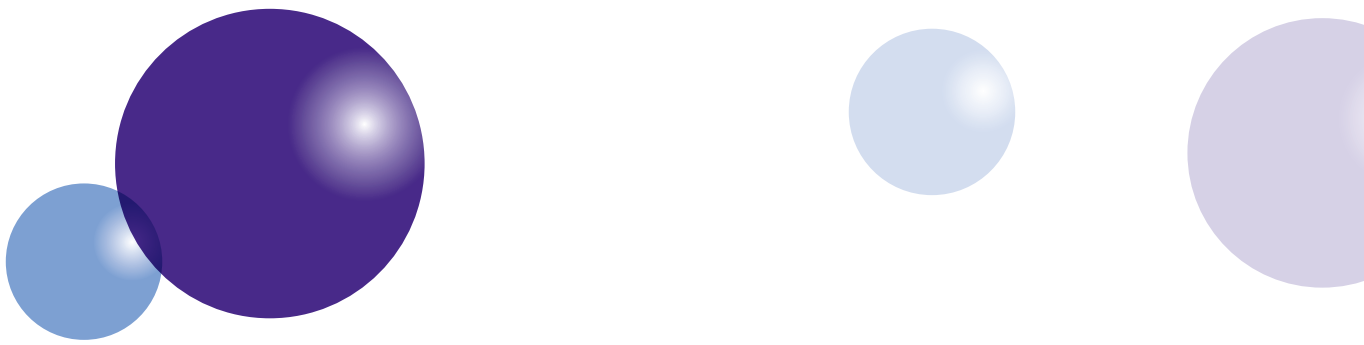




Making water work for you

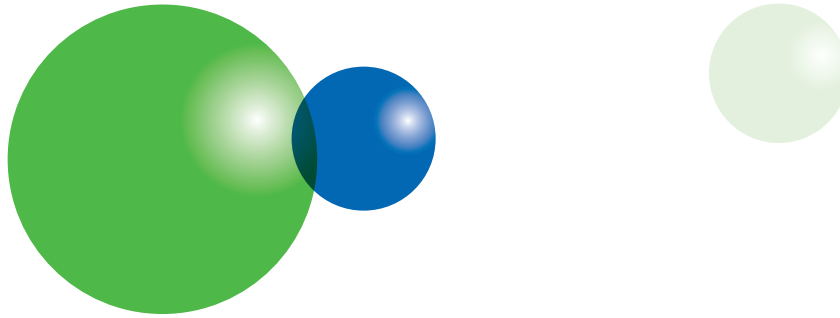


Most water that goes down your drain has to be treated before being returned to the environment. If you use too much, or have the wrong systems in place, it can cost you more than it should.

We can help you measure and control your waste water costs, by making sure you have the right solutions in place.

We have smart ideas for treating waste, including opportunities for re-use and recycling – whatever works best for your business.

Take advantage of our services to control your waste water:



the right treatment There are several ways of treating effluent – physical, chemical or biological. We help you identify the approach that best suits your business processes. We also work with you to design, build and operate your effluent treatment plant – leaving you free to focus on the business.

treatment reviews Are your treatment processes performing well, and are they cost-effective? Our expert analysis will ensure you're getting the best results.

preventing pollution Prevention is better than recovery. We work with you to put the most effective controls in place – protecting the environment and your reputation.

CCTV surveys Our underground spyware helps you identify blockages and bursts. As well as pinpointing one-off problems, a CCTV survey also throws light on the condition and layout of your pipework – helping you plan future investment.

effluent monitoring Effluent flow and load surveys measure the quantity and type of waste. We interpret the data, helping you to identify problem areas and solutions.

consent reviews for trade effluent We work with you and our wholesaler, Scottish Water, to ensure appropriate targets are set, and to help identify further savings.

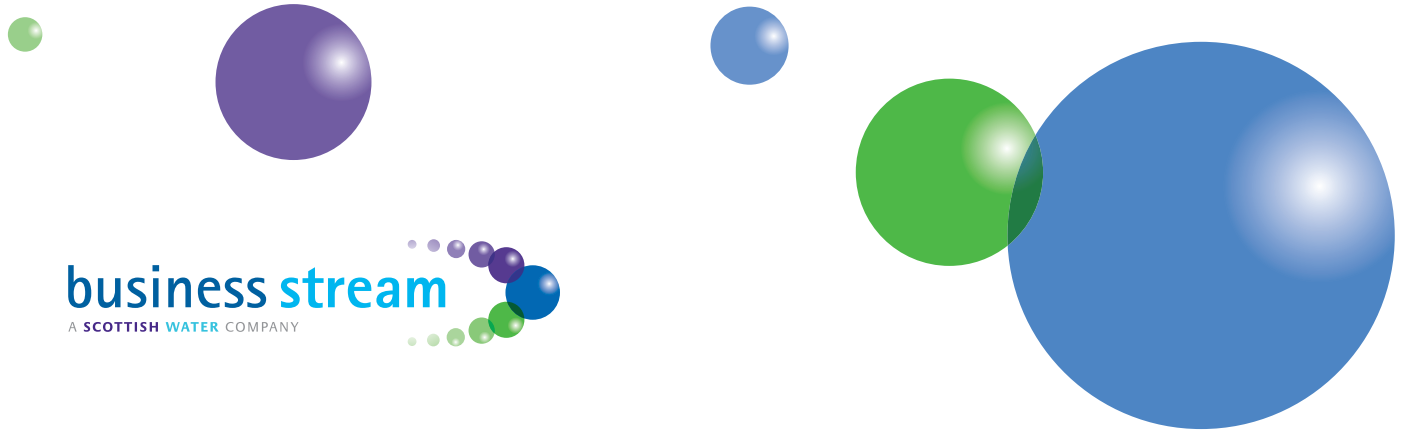
onsite reviews Invite one of our water efficiency experts to take a walk through your site. By seeing the operation at first hand, we may be able to spot opportunities for improvements in water efficiency and related cost savings. This high-level survey is particularly useful for larger, more complex sites.

We get the basics right too.

We're easy to do business with, offering you:

- **quick response** – our Scottish contact centre aims to answer all calls within 30 seconds
- **personal support** – we can provide you with a dedicated account manager and billing adviser
- **plain speaking** – we cut through the technical jargon to help you understand your consumption and charges, and manage your spend
- **round-the-clock help** – we're available 365 days a year to help you plan contingencies and resolve emergencies
- **flexibility** – a range of options for billing and payment

We work hard to make water work for you!



To find out how we can help you, get in touch

- www.business-stream.co.uk
- customer.service@business-stream.co.uk
- 0845 602 8855
- 55 Buckstone Terrace, Edinburgh, EH10 6XH

