

business stream

A SCOTTISH WATER COMPANY



# reading your water



Making water work for you

Reading your water meter couldn't be simpler. The dials to read are on the face of the meter under the hinged lid. The important numbers are the black numbers on the white background. These measure how much water your business is using in cubic metres.

One cubic metre (m<sup>3</sup>) is equivalent to 1000 litres. The white numbers on red background indicate litres – you can ignore these.

Most meters have white dials, as shown below. In this example, your bill would be based on a reading of 2716 cubic metres.

2	7	1	6	1	2	9	5
---	---	---	---	---	---	---	---

**Need help?** For assistance visit [www.business-stream.co.uk](http://www.business-stream.co.uk) or call our customer response centre on 0845 602 8855.

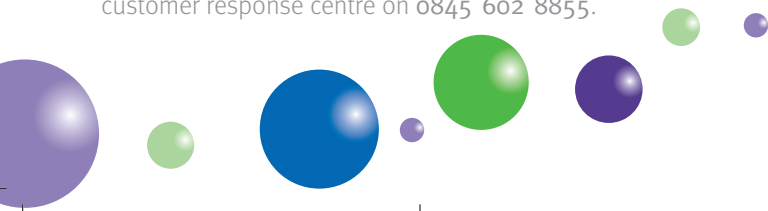


Once you have taken your reading, visit [www.business-stream.co.uk/submitameterreading](http://www.business-stream.co.uk/submitameterreading) and give us your read. Giving us your read means that we will be able to give you a more accurate bill.

Use the table on the back of this booklet to keep records of your meter readings. Get into the habit of reading your meter regularly, perhaps the start of every month, to help you build up a pattern of how much water your business is using. Look out for unusually high meter readings.

Remember that certain businesses use higher volumes of water at different times of year. **However, large increases in consumption may indicate a leak.** Please investigate irregularities immediately, as you are liable for all water that passes through your meter. If you think you may have a leak our leak detection and repair service can help, phone us on 0845 602 8855.

For guidance on how to detect a leak, see our [Making the Most of Your Liquid Assets](#) leaflet or contact our customer response centre on 0845 602 8855.



METER SERIAL NUMBER

DATE

METER READ (M<sup>3</sup>)

WATER USED (M<sup>3</sup>)

Black numbers on  
white background

Subtract last read  
from latest read


Remember, you can get more accurate bills if you give us your meter reading at [www.business-stream.co.uk/submitameterreading](http://www.business-stream.co.uk/submitameterreading)

