


Combi-Meter Bill

Page 1



business stream
A SCOTTISH WATER COMPANY

business-stream.co.uk

0845 602 8855 9am - 5pm, Monday - Friday
Have your customer reference number ready when you call

Customer reference / statement no

Your water services statement
21 July – 24 July 2014 (3 days, average £53.08 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£3,822.39
Payments received	£0.00
Your balance brought forward	£3,822.39

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£184.10
Discounts	£24.85 CREDIT
VAT	£0.00
Total charges this period	£159.25

Your new account balance **£3,981.64**

For your information only. As you pay annually in advance, no payment is due. A full account summary will be issued at your reconciliation date. Please note this is not a VAT invoice.

Your next statement will arrive on or around 25 August 2014. If you continue to use the same amount of water, we estimate it will be for around £1,646.

E Estimated statement

This is your regular estimated statement. As long as we're able to read your meter, your next bill will be based on an actual read. You can help us ensure the accuracy of any future estimated statements by giving us a meter reading (if it's safe to access your meter) at business-stream.co.uk/meter-reading

Making water work for you

Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.

For information only

PIA statement

Combi-Meter Bill

Page 2

Customer reference / statement number: 2020014 / 08		Statement / tax point date: 25 July 2014		Page: 2 of 3	
Your charges in detail					
Water charges					
Fixed water charge					
Yearly fee	£6,961.00	21 Jul 14 – 23 Jul 14	3 days	19.071233	Z £57.21
A yearly fee based on the size of your meter for the upkeep of pipes and pumps that supply your water.					
Volumetric water charge					
Meter number / meter size: 0000000000000000 / 10mm Location: 0000000000000000 GATE OPPOSITE FLATS					
Estimated reading		24 Jul 14	337		
Actual reading		21 Jul 14	334		
= Volume used this period 3.00 m ³					
Charges		21 Jul 14 – 24 Jul 14	3.00 m ³	0.804200	Z £2.41
The charge for the recorded amount of water you've used, measured by your meter. The amount you are charged per m ³ depends on how much you use, see business-stream.co.uk/charges					
Meter number / meter size: 0000000000000000 / 10mm Location: 0000000000000000 GATE OPPOSITE FLATS					
Estimated reading		24 Jul 14	1917		
Actual reading		21 Jul 14	1897		
= Volume used this period 20.00 m ³					
Charges		21 Jul 14 – 24 Jul 14	20.00 m ³	0.804200	Z £16.08
Total water charges £75.70					
Waste water charges					
Fixed waste water charge					
Yearly fee	£7,062.00	21 Jul 14 – 23 Jul 14	3 days	19.347945	Z £58.04
A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.					
Volumetric waste water charge					
Meter number / meter size: 0000000000000000 / 10mm Location: 0000000000000000 GATE OPPOSITE FLATS					
Charges		21 Jul 14 – 24 Jul 14	19.00 m ³	1.442100	Z £27.40
In general, waste water is charged at 95% of your recorded water use - that's the proportion we estimate goes down the drain.					
based on 95% of above water usage figure					
Meter number / meter size: 0000000000000000 / 10mm Location: 0000000000000000 GATE OPPOSITE FLATS					
Charges		21 Jul 14 – 24 Jul 14	2.85 m ³	1.442100	Z £4.11
based on 95% of above water usage figure					
Total waste water charges £89.55					
Drainage charges					
Property drainage					
Charges		21 Jul 14 – 23 Jul 14	3 days		Z £11.48
As you're connected to the public water and sewerage system, you're charged for the cost of collecting and treating rain water from your property. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.					
based on £ 51100 RV @ 0.02733 per ERV					
Roads drainage					
Charges		21 Jul 14 – 23 Jul 14	3 days		Z £7.37
This covers your contribution to the public roads drainage system and keeping the roads free from flooding. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.					
based on £ 51100 RV @ 0.01755 per ERV					
Total drainage charges £18.85					
Subtotal £184.10					
Contract discount - Water 13.50% Z -£10.22					
Contract discount - Waste 13.50% Z -£14.63					
VAT £0.00					
Total charges this period £159.25					
VAT on our charges					
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.					


Combi-metered water charges

Combi-metered waste water charges

New meter charges

Change of Meter Bill

Page 1



business stream
A SCOTTISH WATER COMPANY

business-stream.co.uk

0845 602 8855 9am - 5pm, Monday - Friday
Have your customer reference number ready when you call

Customer reference / statement no

Your reference: 7352

Statement / tax point date: 8 January 2014

Supply address:

Supply point ID / waste supply point ID:

Our VAT number: 945 8508 85

Page 1 of 3

Your water services statement

4 October 2013 – 6 January 2014 (94 days, average £12.85 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£1,388.91
Discounts	£180.56 CREDIT
VAT	£0.00
Total charges this period	£1,208.35

Your new account balance **£1,208.35**

▶ For your information only. As you pay annually in advance, no payment is due. A full account summary will be issued at your reconciliation date. Please note this is not a VAT invoice.

Your next statement will arrive on or around 10 April 2014. If you continue to use the same amount of water, we estimate it will be for around £1,183.

A Actual meter read

Your statement has been based on an actual meter read. You can help us to ensure the accuracy of any future statement by giving us a meter reading (if it's safe to access your meter) at business-stream.co.uk/meter-reading

Making water work for you

Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.

For information only

PIA statement

PIA statement

Change of Meter Bill

Page 2

Customer reference / statement number: 00000000000000000000		Statement / tax point date: 8 January 2014		Page: 2 of 3	
Your charges in detail					
Water charges					
Fixed water charge					
Yearly fee	£122.91	7 Oct 13 – 5 Jan 14	92 days	0.391534	7 £36.86
A yearly fee based on the size of your meter for the upkeep of pipes and pumps that supply your water.					
Volumetric water charge					
Meter number / meter size: [REDACTED] / [REDACTED] Location: [REDACTED]					
Actual reading	5 Nov 13	5782			
Estimated reading	7 Oct 13	5674			
- Volume used this period 108.00 m ³					
Meter number / meter size: [REDACTED] / [REDACTED] Location: [REDACTED]					
Actual reading	5 Nov 13	0			
Actual reading	5 Nov 13	0			
= Volume used this period 0.00 m ³					
Actual reading	6 Jan 14	203			
Actual reading	5 Nov 13	0			
= Volume used this period 203.00 m ³					
Charges	7 Oct 13 – 6 Jan 14	361.00 m ³		0.807200	7 £290.32
Total water charges £327.12					
Waste water charges					
Fixed waste water charge					
Yearly fee	£138.02	7 Oct 13 – 5 Jan 14	92 days	0.378117	Z £35.04
A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.					
Volumetric waste water charge					
Meter number / meter size: [REDACTED] / [REDACTED] Location: [REDACTED]					
Meter number / meter size: [REDACTED] / [REDACTED] Location: [REDACTED]					
Charges	7 Oct 13 – 6 Jan 14	342.95 m ³		1.442100	Z £494.57
based on 95% of above water usage figure					
Total waste water charges £530.11					
Drainage charges					
Property drainage					
Charges	7 Oct 13 – 5 Jan 14	92 days			7 £375.77
based on £25000 RV @ 0.02733 per ERV					
As you're connected to the public water and sewerage system, you're charged for the cost of collecting and treating rain water from your property. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.					
Roads drainage					
Charges	7 Oct 13 – 5 Jan 14	92 days			Z £207.91
based on £75000 RV @ 0.01755 per ERV					
This covers your contribution to the public roads drainage system and keeping the roads free from flooding. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.					
Total drainage charges £531.68					
Subtotal £1,388.91					
Contract discount - Water				13.00%	Z £47.53
Contract discount - Waste				13.00%	Z £138.03
VAT £0.00					
Total charges this period					£1,208.35
VAT on our charges					
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.					

Old meter charges

Meter exchange

New meter charges

Consolidated Statement

business stream
A SCOTTISH WATER COMPANY

business-stream.co.uk
0845 602 8855 9am - 5pm, Monday - Friday
Have your customer reference number ready when you call

Consolidated bill number [redacted]

Statement / tax point date: 1 August 2014
Our VAT number: 945 8508 85

Your consolidated statement
[1 July - 31 July 2014]

YOUR CHARGES THIS PERIOD

Metered charges	£192,245.90
Trade Effluent charges	£115.93
VAT	£0.00
Total charges this period	£192,361.83

For your information only. As you pay annually in advance, no payment is due. A full account summary will be issued at your reconciliation date. Please note this is not a VAT invoice.

Your next consolidated statement will arrive on or around 1 September 2014.

Water efficiency

Taking small steps to water efficiency can make a huge difference to the environment.

For water saving tips visit business-stream.co.uk/water-efficiency

Need help?

- Want advice on water efficiency?**
For great tips on how to make a difference to the environment, and your bottom line, visit business-stream.co.uk/water-efficiency
- Need help reducing your costs?**
Our water and waste experts have saved organisations across Scotland over £25m. Contact your account manager to find out how we can help you.
- Need your statement in another format?**
For more information on Braille, large print, audio tapes and a variety of languages, call us on **0845 602 8855**.

Making water work for you

Our bank details: Sort code: 30-00-02, account number: 03029919, account name: Business Stream Revenue Account. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.

For information only

Statement number


Month details

PIA statement

Next statement date

Additional/Related Meters

Page 1



business stream
A SCOTTISH WATER COMPANY

business-stream.co.uk

0845 602 8855 9am - 5pm, Monday - Friday
Have your customer reference number ready when you call

Customer reference / invoice no

Your reference:

Invoice / tax point date: 30 August 2014

Supply address:

Supply point ID / waste supply point ID:

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

26 July – 26 August 2014 (31 days, average £1215.38 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£41,517.07
Discounts	£3,840.33 CREDIT
VAT	£0.00
Total charges this period	£37,676.74

▶ Please pay £37,676.74 immediately

Your next invoice will arrive on or around 30 September 2014. If you continue to use the same amount of water, we estimate it will be for around £37,677.

AMR Actual meter read

Your invoice has been based on an actual meter read from your automated meter reader (AMR). If you need help with your AMR, please contact your account manager by sending an email to solutions@business-stream.co.uk with your account details.

Making water work for you

Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC296924.

Additional/Related Meters

Page 2

Customer reference / invoice number: [redacted] Invoice / tax point date: 30 August 2014 Page: 2 of 3

Your charges in detail

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee	£6,961.00	26 Jul 14 – 25 Aug 14	31 days	19.071233	Z £591.21
Yearly fee	£6,961.00	26 Jul 14 – 25 Aug 14	31 days	19.071233	Z £591.21
Yearly fee	£16,839.00	26 Jul 14 – 25 Aug 14	31 days	46.134247	Z £1,430.16
Yearly fee	£16,839.00	26 Jul 14 – 25 Aug 14	31 days	46.134247	Z £1,430.16
Volumetric water charge					
Meter number / meter size:		Location:			
AMR reading	26 Aug 14	207578			
AMR reading	26 Jul 14	206111			
= Volume used this period		1,467.00 m ³			
Charges	26 Jul 14 – 26 Aug 14	1,467.00 m ³	0.804200	Z	£1,179.76
Yr to date: 53,181 m ³					
Meter number / meter size:		Location:			
Actual reading	26 Aug 14	9576			
Actual reading	26 Jul 14	9409			
= Volume used this period		167.00 m ³			
Charges	26 Jul 14 – 26 Aug 14	-167.00 m ³	0.804200	Z	-£134.30
Yr to date: 53,014 m ³					
Meter number / meter size:		Location:			
Actual reading	26 Aug 14	39674			
Actual reading	26 Jul 14	38206			
= Volume used this period		1,468.00 m ³			
Charges	26 Jul 14 – 26 Aug 14	-1,468.00 m ³	0.804200	Z	-£1,180.57
Yr to date: 51,546 m ³					
Meter number / meter size:		Location:			
AMR reading	26 Aug 14	754			
AMR reading	26 Jul 14	754			
= Volume used this period		0.00 m ³			
Charges	26 Jul 14 – 26 Aug 14	0.00 m ³	0.000000	Z	£0.00
Meter number / meter size:		Location:			
AMR reading	26 Aug 14	369001			
AMR reading	26 Jul 14	357160			
= Volume used this period		11,841.00 m ³			
Charges	26 Jul 14 – 26 Aug 14	11,841.00 m ³	0.804200	Z	£9,522.53
Yr to date: 63,387 m ³					
Meter number / meter size:		Location:			
AMR reading	26 Aug 14	3000			
AMR reading	26 Jul 14	3000			
= Volume used this period		0.00 m ³			
Charges	26 Jul 14 – 26 Aug 14	0.00 m ³	0.000000	Z	£0.00
Total water charges					£13,430.16
Waste water charges		Units	Rate	VAT	Charge

Continues on next page →

Additional meters

Related sub meters deducted from meter one

A yearly fee based on the size of your meter for the upkeep of pipes and pumps that supply your water.

The charge for the recorded amount of water you've used, measured by your meter. The amount you are charged per m³ depends on how much you use, see business-stream.co.uk/charges

Meter one
Meter two
Meter three
Meter four

Meter one

Sub meter A

Sub meter B

Additional/Related Meters

Page 3

Customer reference / invoice number:		Invoice / tax point date: 30 August 2014		Page: 3 of 3	
Your charges in detail (continued)					
Fixed waste water charge					
Yearly fee	£7,062.00	26 Jul 14 – 25 Aug 14	31 days	19.347945	Z £599.79
Yearly fee	£7,062.00	26 Jul 14 – 25 Aug 14	31 days	19.347945	Z £599.79
Yearly fee	£17,196.00	26 Jul 14 – 25 Aug 14	31 days	47.112329	Z £1,460.48
Yearly fee	£17,196.00	26 Jul 14 – 25 Aug 14	31 days	47.112329	Z £1,460.48
Volumetric waste water charge					
Meter number / meter size:		Location:			
Charges	26 Jul 14 – 26 Aug 14	-159.60 m ³	1.442100	Z	-£230.16
based on 95 % of above water usage figure					
Meter number / meter size:		Location:			
Charges	26 Jul 14 – 26 Aug 14	0.00 m ³	1.442100	Z	£0.00
based on 95 % of above water usage figure					
Meter number / meter size:		Location:			
Charges	26 Jul 14 – 26 Aug 14	11,248.95 m ³	1.442100	Z	£16,222.11
based on 95 % of above water usage figure					
Meter number / meter size:		Location:			
Charges	26 Jul 14 – 26 Aug 14	0.00 m ³	1.442100	Z	£0.00
based on 95 % of above water usage figure					
Total waste water charges				£20,112.49	
Drainage charges					
Roads drainage		Units	Rate	VAT	Charge
Charges	26 Jul 14 – 25 Aug 14	31 days		Z	£7,974.42
based on RV @ 0.01755 per ERV					
Total drainage charges				£7,974.42	
Subtotal				£41,517.07	
Contract discount - Water				Z	-£1,242.29
Contract discount - Waste				Z	-£2,598.04
VAT				£0.00	
Total charges this period				£37,676.74	

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

In general, waste water is charged at 95% of your recorded water use - that's the proportion we estimate goes down the drain.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.