

Application to have a meter resized

Use this form if you believe that your current water meter may not be the optimum size for your water use.

The information you supply on this form will help us work out whether your water use justifies a different meter size, and to advise you whether it would be worthwhile for you to change.

For further information and help with completing this form, see our [guidance notes](#).

1 Your contact details

Company name

Contact name

Customer reference number

Name of the owner of the property (if different from above)

Address of the property to be surveyed

Postcode

Mobile Phone

Email

Address for all correspondence and billing, if different

Postcode

Mobile Phone

Email



2 Information about your water use

We need this information to decide what size and type of meter would be right for your property. Please refer to the **guidance notes** for help in completing this section.

2.1 Site information	Details of all available data items should be completed			
	Meter 1	Meter 2	Meter 3	Meter 4
Size of any existing meters, or 'New' for new meters				
Any existing meter serial numbers				
Supply pressure (bar) if known				
Diameter of incoming pipe into building/premises (mm)				
Fire supply (y/n) <i>If yes, please complete table 4 – fire supplies</i>				
Contaminated land (y/n)				
Operational time period (hours) <i>Please select one of the following: 8; 8-12; 12 If no time period is selected, 24 hours will be used as the default</i>				

2.2 Number of water fittings	Please provide details of the number of water fittings (as listed) and indicate whether they are fed from the mains or from a storage tank. If no information is available, please complete table 3 – flowrate							
	Meter 1		Meter 2		Meter 3		Meter 4	
	Mains	Storage	Mains	Storage	Mains	Storage	Mains	Storage
Storage tank supply pipe size (mm)								
WC flushing cistern								
Domestic sized wash basin								
Commercial sized wash basin								
Bath (tap nominal size 20mm)								
Bath (tap nominal size larger than 20mm)								
Shower								

2.2 Number of water fittings (cont)	Please provide details of the number of water fittings (as listed) and indicate whether they are fed from the mains or from a storage tank. If no information is available, please complete section 3 – flowrate							
	Mains	Storage	Mains	Storage	Mains	Storage	Mains	Storage
Power shower								
Sink (tap nominal size 15mm)								
Sink (tap nominal size larger than 15mm)								
Spray tap								
Bidet								
Domestic sized washing machine								
Domestic sized dishwasher								
Domestic sized waste disposal unit								
Commercial sized washing machine								
Commercial sized dishwasher								
Commercial sized waste disposal unit								
Outside tap								
Swimming pool								
Any other water fitting or outlet								

2.3 Flowrate	Where no information is available under section 2.2 for the number of water fittings, please complete either section 2.3.1 or 2.3.2			
	Meter 1	Meter 2	Meter 3	Meter 4
2.3.1 From logging data	Please provide details of all three flowrates requested			
Minimum (l/sec)				
Maximum (l/sec)				
Typical (l/sec)				
2.3.2 Estimate of flowrate	Please provide details for the daily water requirement			
Daily requirement (l/day)				

2.4 Fire supplies	Please provide details for the number of fire supplies and their estimated flowrates							
	Meter 1		Meter 2		Meter 3		Meter 4	
Number of fire hydrants								
Estimated flowrate (l/sec)								
	Mains	Storage	Mains	Storage	Mains	Storage	Mains	Storage
Number of fire hoses								
Estimated flowrate (l/sec)								
Number of sprinkler system heads								
Estimated flowrate (l/sec)								

2.5 Meter requirements	Please indicate whether there is power available at the site if a meter that requires power is being selected from the meter menu			
	Meter 1	Meter 2	Meter 3	Meter 4
Power available (y/n)				

3 Authorisation

- (a) I have read Business Stream’s terms and conditions for the supply of water and sewerage services
- (b) I am confident that the information I have provided above is accurate, and I understand that it will be used to determine the appropriate meter size for my property

Please tick the box to show you accept all the above

Please email your completed form as an email attachment to meters@business-stream.co.uk

Guidance for application to have a meter resized

These notes are designed to help you complete the form to apply for a different size of water meter.

The information you supply on this form will help us work out whether your water use justifies a different meter size, and to advise you whether it would be worthwhile for you to change.

What happens next?

Please complete your form, referring to the detailed guidance for each section below. Send your completed form as an email attachment to **meters@business-stream.co.uk**.

We'll analyse the information you give us and let you know whether a different size of meter would be appropriate for your premises. You can then decide whether to go ahead and change your meter.

Please note that if you do decide to resize, we will need to carry out a site survey first. You will be asked to pay a standard fee for the survey. We will not carry out the survey until the fee has been paid.

1 Your contact details

It will speed your application if we are able to contact you easily. Please provide the name and contact details of the person we should contact about your application. You will find your customer reference number on your water bill.

If the address for correspondence and billing is different, please provide these details too – otherwise you may leave that box blank.

2 Information about your water use

The details you provide here will help us to match the size of your water meter to your water use.

Premises with significant water use often have more than one metered supply, so the sheet is designed to allow for up to four meters.

The notes below should help you complete the form – if you need further help, please contact our customer response team on **0330 123 2000** or email us at **meters@business-stream.co.uk**.

The form asks for information about devices that are connected directly to the water supply – this means those devices that are connected directly to the water main, without going through a storage tank first.

2.1 Site information

In order for us to accurately evaluate your meter size we require the size of any existing meters and any existing meter serial numbers. If possible, it would help if you can identify the size of the supply pipe as it comes into your property or premises from each meter as well as your hours of business (operational times).

2.2 Number of water fittings

There are various items to look for, all of which can be found in a typical working environment. All that is required here is for you to count the number of items and indicate whether they are fed from the mains or from a storage tank. Please supply the size of any storage tanks on site.

2.3 Flow rate

Where no information is available for section 2.2 please complete fields in the box for the relevant meter. The figure is usually shown in cubic metres per hour. If you know the figure in litres per second, you can convert that to cubic metres per hour by multiplying 0.00x (x being litres per second) by 60 then by 60.

2.4 Fire supplies

If you have a fire hydrant supply on site and have, for example, two hydrants fed through one of your meters, then write 2 in the fire hydrant box below the appropriate meter. Similarly if you have fire hoses fed by one of your meters, tell us the number of fire hoses.

3 Authorisation

Please ensure you tick the box to show you have read and accepted Business Stream's terms and conditions and the contents of this section. By ticking the box and emailing your form to us, you are entering into a contract in the same way as you would add a signature to traditional contracts.