

Customer reference / invoice no

0000000 / 0000000

Invoice / tax point date: dd month year

Supply address: SUPPLY ADDRESS LINE 1
SUPPLY ADDRESS LINE 2, SUPPLY ADDRESS
LINE 3, SUPPLY ADDRESS POSTCODE

Water supply point ID: 000000000000

Waste supply point ID: 000000000000

Our VAT number: 945 8508 85

Page 1 of 3

CUSTOMER NAME
BILLING ADDRESS LINE 1
BILLING ADDRESS LINE 2
BILLING ADDRESS LINE 3
BILLING ADDRESS LINE 4
BILLING ADDRESS POSTCODE

Ways to save



With a rise in the cost of living and energy rates higher than ever, we want to help you cut costs wherever we can. View our ways to save tips for help in reducing your water costs. Visit business-stream.co.uk/ways-to-save

Carbon consumption



Based on this period your annual carbon consumption is **3178.73kgCO₂e/yr**, based on National Government statistics.

Your water services invoice

dd month year - dd month year (30 days, average £00.00 per day)

Your account summary

Your previous balance	£0,000.00	
Payments received	£0,000.00	CREDIT
Your balance brought forward	£0.00	

Your charges this period (see page 2 for details)

Water services charges	£0,000.00	
Discount	£000.00	CREDIT
VAT	£0.00	

Total charges this period **£0,000.00**

Your new account balance **£0,000.00**



Thanks for paying by Direct Debit. You don't need to do anything - we'll collect £0,000.00 from your account on dd month year.

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on **0330 123 2000**.

Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call **0330 123 2000** to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account. Please include this reference number: 0000000/0000000.

Payment slip

Complete the enclosed **payment slip** and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box (17381), Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

PO Box 17381, Edinburgh, EH12 1GT | business-stream.co.uk

Naturally different.

Scottish Water Business Stream Limited trading as Business Stream. Registered in Scotland. Company no. SC294924. Registered office address and principal place of business: 1-3 Lochside Crescent, Edinburgh, EH12 9SE. Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available at business-stream.co.uk/terms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Your charges in detail

Meter number / meter size: 00000000 / 30mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee	£000.00 dd month year - dd month year	30 days	1.381475	Z	£000.00

This is a fee, based on the size of your water meter, for the upkeep of pipes and pumps that supply water to your premises.

Volumetric water charge					
Estimated reading	dd month year	00000			
Estimated reading	dd month year	00000			
= volume used this period		000 m ³			
Charges	dd month year - dd month year	000 m ³	0.956	Z	£000.00

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged will vary based on your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Total water charges **£000.00**

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee	£000.00 dd month year - dd month year	30 days	1.445191	Z	£000.00

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	dd month year - dd month year	000.00 m ³	1.7142	Z	£000.00
Based on 95% of water usage figure					

This is the amount of waste water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged at 95% of your recorded water use.

Property drainage					
Charges	dd month year - dd month year	30 days		Z	£0,000.00
Based on the annual charge of £00,000.00					

Total waste water and drainage charges **£0,000.00**

Subtotal					£0,000.00
Retail Minus Discount (Water)		20.00%	Z		-£00.00
Retail Minus Discount (Waste)		20.00%	Z		-£000.00
VAT					£0.00

Total charges this period **£0,000.00**

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Cut your costs

We offer lots of ways to save money on your business water bills. Visit business-stream.co.uk/ways-to-save to find out more

Concerns about paying?

If you have any concerns about making payments please contact our dedicated team on **0330 123 2002**. We offer a range of flexible payment plans and one of our advisers will be happy to discuss your options.

Contact us today

Visit business-stream.co.uk/contact-us to find out how to get in touch.

Helpful information



Emergency

If you have a water emergency, go to business-stream.co.uk/emergencies

Improving your bill accuracy

It's important to us that you receive accurate bills. If you have a meter you can help by submitting regular meter reads. Visit business-stream.co.uk/contact-us

Updating your details

Do we have up to date account details? Visit business-stream.co.uk/update If you need to let us know something has changed.

Manage your account online

Log in to your account to view bills and get helpful information at any time. Visit business-stream.co.uk/my-account to log in or sign up for your account

Got a question?

We're here to help. That's why we make managing your water services as effortless as possible. You can find a range of frequently asked questions at business-stream.co.uk/help

Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency