

Your bill explained Scotland Unmetered properties

Invoice no

You will receive invoices from us in sequence. You may receive multiple invoices for your water due to amendments made to your bill. We are legally obliged to send every invoice for your records; however you only need to pay the last one. They should all arrive at the same time so you can identify the one to pay.

Supply point ID

You will have one or two supply point ID (SPID) numbers. One is for your water connection and/or one is for your waste water connection. This lets us know where your access to water is.

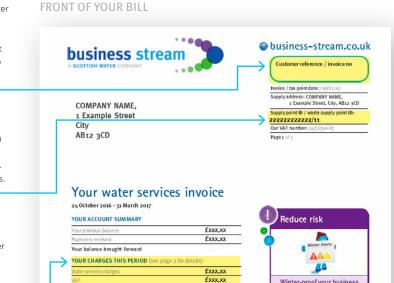
Water service charges

This covers the provision of a clean, fresh water supply. It also covers the cost of removing water from your property. As you do not have a water meter, this charge will be based on the rateable value (RV) of your property. It's possible you could make a saving by having a water meter installed. You can find out more about reassessment and having a meter installed on our website at <u>business-stream.co.uk/water-meters</u>

Discounts

If you're entitled to any discounts, it will appear on this page on your bill. You can sign up for discounts on our website at <u>business-stream.co.uk/payment-savings</u>

You can find out more about your bill and use our frequently asked questions by visiting <u>business-stream.co.uk/your-bill</u>



£xxx,xx

FYYY YY

Your new account balance For ways to pay see page 3→

Total charges this period

Winter-proof your business and sign up for free winter

business-stream.co.uk/bigfreeze

alerts.

Visit



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Fixed water charges

Fixed charges are applied to all properties for the upkeep of external pipes and pumps that supply water to your property.

Rateable value water charges

This is your water charge. Rateable Value (RV) is an assessment of the value of a property made by the Scottish Assessors Association. We are required to use RV to calculate water charges for all properties that do not have a water meter fitted.

Fixed waste water charges

Fixed charges are applied to all properties for the upkeep of external pipes and pumps remove waste water from your property.

Rateable value waste water charges

This is your waste water charge. Rateable Value (RV) is an assessment of the value of a property made by the Scottish Assessors Association. We are required to use RV to calculate water charges for all properties that do not have a water meter fitted. Customer reference / invoice no: Invoice / tax point date: Page 2 d Your charges in detail Rateable value water charg Exxx.x Total water charges £xxx,x construction from the combinants of a strangent relation £xxx.x able value waste water charge Exxx.x £xxx,xx nage c<mark>h</mark>arges Roads drainag £xxx,xx Total drainage arre Subtotal £xxx.xx £xxx,x Total charges this period £xxx.xx

BACK OF YOUR BILL

Property & road drainage

Any business that is connected to the public water and sewerage system is required to pay a charge towards the cost of collecting and treating rain water from the property. These charges also cover your contribution to the public roads drainage system and helping to keep the roads free from flooding. These charges are based on the Rateable Value (RV) of your property, even if you are exempt from commercial rates. For full details see <u>business-stream.co.uk/charges</u>

ss-stream.co.uk/vat form

You can find out more about your bill and use our frequently asked questions by visiting <u>business-stream.co.uk/your-bill</u>