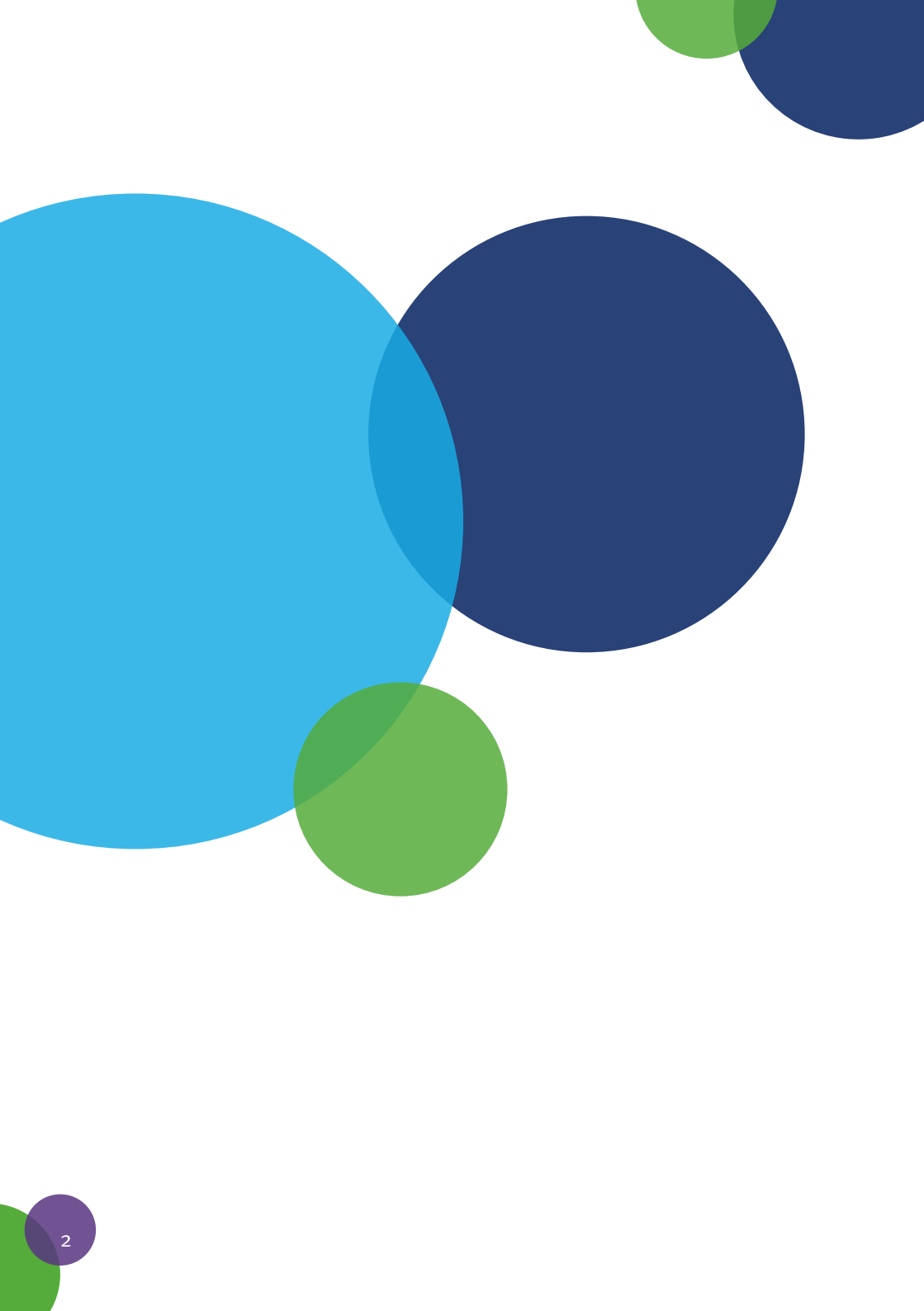


Primary Charges in Severn Trent Wholesale Region 2018-19

The water experts

business stream
A SCOTTISH WATER COMPANY





About this document

These are the Business Stream Primary Charges (applicable for the Severn Trent wholesale region) - 1 April 2018 to 31 March 2019.

This document explains the unit charges which we reserve the right to change in relation to sites connected to the Severn Trent water supply or sewerage collection network.

Any questions?

If you have any questions about these charges please visit our website for more information business-stream.co.uk/severn-trent-charges

Overview

How we charge you

There are three ways we charge for the water services we provide:

- Measured
- Unmeasured
- Assessed

Whichever of these methods applies to you, the charges cover up to three elements as follows:

- Water supply - this covers the costs of supplying clean water to your property.
- Wastewater - this covers the cost of removing, treating and/or disposing of the wastewater from your property.
- Drainage - this covers the cost of draining rainwater from your property. If no rainwater from your property drains to the public sewer then you will not have to pay this charge.

VAT

We apply VAT to charges for water we supply to non-household customers whose main business activity is covered by divisions 1 to 5 of the Standard Industrial Classification (SIC) list. The sectors covered by these classifications are:

- Chemicals
- Construction
- Engineering
- Manufacturing
- Mining
- Textiles
- Utilities

Charges for sewerage services and for water supplied to non-household customers whose main business activities are outside the relevant SIC classifications are zero-rated for VAT.

Primary Charges for 2018-19

This section of the document sets our water and sewerage charges for 2018-19.

Measured charges

The volumetric element is charged per m³ with a fixed charge also being applied to the water services charges based on the size of the water meter (see table 3)

Volumetric Banding	Charge per m ³ of water supplied
Sites supplied between 0 and 4,999 m ³ water annually	£1.5264
Sites supplied between 5,000 and 9,999 m ³ water annually	£1.5251

Table 1 : Standard water volumetric charges

Annual volume of water supplied	Water supply £ per year
0 to 4,999 m ³	£46.16
5,000 to 9,999 m ³	£45.52

Table 2 : Water site fixed charges

Meter size not exceeding	Water supply £ per year
15mm	£5.65
22mm	£6.90
30mm	£11.23
42mm	£20.65
50mm	£41.40
80mm	£105.37
100mm	£120.97

Table 3: Meter based fixed charges

Measured charges for sewerage services are shown in this document. The volumetric element is charged per m³ (see table 4) with annual fixed charges also being applied for each service provided (see table 5).

Measured sewerage charges also include an annual fixed charge for surface water drainage, these are usually based on the site area, as shown in table 6, though a small number of sites with pre-existing arrangements are charged based on rateable value, as shown in table 7.

Sewerage charge


A charge due for any service relating to the sewerage network of the wholesaler.

	Sites supplied with 0-5,000 m ³ water p.a	Sites supplied with 5-10,000 m ³ water p.a
For the first 9,999 m ³	£1.0031	£0.9925

Table 4: Measured wastewater charges

Annual volume of water supplied	Wastewater £ per year	Surface water £ per year
0 to 4,999 m ³	£24.59	£24.59
5,000 to 9,999 m ³	£22.66	£22.66

Table 5: Sewerage site fixed charges



Band	Chargeable area in m ² (All figures are inclusive)	Charge £ per year
Band 1	Up to 20	£13.92
Band 2	21 – 99	£55.71
Band 3	100 – 199	£106.49
Band 4	200 – 299	£172.71
Band 5	300 – 499	£270.08
Band 6	500 – 749	£418.79
Band 7	750 – 999	£579.94
Band 8	1,000 – 1,499	£823.24
Band 9	1,500 – 1,999	£1,146.45
Band 10	2,000 – 3,999	£1,951.42
Band 11	4,000 – 7,499	£3,719.60
Band 12	7,500 – 9,999	£5,648.44
Band T	Transitional Charge	£171.67

Table 6: Surface water drainage charges - site surface area charges

Chargeable area – for surface water drainage and highway drainage this is the total site area of premises including the boundary and all land held within that boundary but excludes any permanently grassed, cultivated or landscaped areas where no surface water or groundwater drains either directly or indirectly to a public sewer.

Charging value – the rateable value or a charging value assessed by us (based on either a rateable value or a business rateable value where rateable value is not appropriate), or a charge assessed by us for charging purposes.

Charging Zone	Rate per pound of Rateable Value (£/£RV)
1 (Shrewsbury)	£0.2696
2 (Worcester)	£0.2144
3 (Coventry)	£0.2322
4 (Leicester)	£0.2566
5 (Nottingham)	£0.3140
6 (Derby)	£0.3010
7 (Stoke-on-Trent)	£0.2912
8 (Birmingham)	£0.2322

Table 7: Surface water drainage charges – rateable value charges

Unmeasured charges

Charging Zone	Rate per pound of rateable value (£/£RV)			
	Water Supply	Wastewater and surface water	Wastewater only	Surface water only
1 (Shrewsbury)	£1.0902	£1.1037	£0.8241	£0.2775
2 (Worcester)	£0.9760	£0.9194	£0.6966	£0.2207
3 (Coventry)	£0.9438	£0.9724	£0.7313	£0.2390
4 (Leicester)	£0.9860	£1.0596	£0.7933	£0.2642
5 (Nottingham)	£1.1470	£1.2479	£0.9226	£0.3232
6 (Derby)	£1.1970	£1.2072	£0.8952	£0.3099
7 (Stoke-on-Trent)	£1.2058	£1.1735	£0.8716	£0.2998
8 (Birmingham)	£0.9438	£0.9644	£0.7235	£0.2390

Table 8: Unmeasured water charges



	Water Supply	Wastewater	Surface water only
Fixed charge per property	£21.66	£17.23	£17.23

Table 9: Unmeasured fixed charges

Annual charge per animal trough where the supply is unmeasured	£151.48
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Table 10: Unmeasured animal troughs

Assessed volume charges

Applies when a meter cannot be installed, no charging value for the premises is available or where a charging value exists and we have deemed it inappropriate.

	Water Supply	Wastewater
Fixed charge p.a	£21.66	£17.23
Volume Charge (per m ³ water assessed by the wholesaler)	£1.5262	£1.0003

Table 11: Assessed volume water and wastewater charges

What to do if you are unhappy with our service

We aim to deliver a high standard of service and to deal with your complaint speedily and satisfactorily. If you feel we have not met these standards, please follow our complaints procedure on our website: www.business-stream.co.uk/get-in-touch/complaints-procedure.

If, following correspondence with us, you are still not happy you can refer your complaint to:

The Consumer Council for Water (CCWater), 1st Floor, Victoria Square House, Victoria Square, Birmingham B2 4AJ.

After your complaint has been through our complaints procedure and has been considered by CCWater, if you remain unhappy with the outcome of your complaint you may be eligible to take your concerns to the Water Redress Scheme (WATRS) who can provide an independent binding decision.

It's quick and easy to get in touch with us



Visit business-stream.co.uk/severn-trent-charges



Call 0330 123 2000 Monday - Friday 9am – 5pm (Excluding bank holidays).



For emergencies and queries on water quality, pressure, supply, sewerage or leaks **during office hours** call 0330 123 2000.

For emergencies outside office hours contact the Severn Trent wholesaler emergency line: 0800 783 4444.



To find out more about switching to Business Stream call 0800 023 2001

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